



Covenant
House

MOVING
FORWARD

Leading
change

we are
PUTTING THE PLAN
to work

Expanding
Opportunity

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we are  **OPENING DOORS**
LEADING CHANGE



REACHING
NEW HEIGHTS

our mission

... is to serve suffering children of the street,
and protect and safeguard all children ...
with absolute respect and unconditional love.

our vision

To lead change that challenges homeless
youth to pursue a life of opportunity.

our principles

Immediacy

Kids come to us in crisis and we
provide for their basic human needs –
food, clothing, a shower and medical
attention – immediately.

Sanctuary

We provide safety to protect our
kids from violence and degradation.

Communicating Values

We show our youth that caring relationships
are based on trust, respect and honesty.

Structure

We provide structure and reasonable
expectations so our kids can focus on
their futures.

choice

We help our youth make positive
choices and encourage them to
believe in themselves.

Learn more about our services at
CovenantHouseToronto.ca

We are DELIVERING PROMISES

This past year, we saw a daily average of 90 youth staying in our shelter – the highest daily number ever and the fifth consecutive year for record high daily numbers. Since 2008, we have found there are fewer options for these kids who are unable to move forward without more supports.

Our ambitious, new strategic plan sets a bold direction to give our kids a better chance at success with more opportunities for housing, employment and education, as well as more community treatment options for those with mental health and addiction issues.

Our comprehensive, five-year plan aims to address gaps in services for our youth as identified in our extensive planning process that included consultation with donors, partners and the youth we serve.

To kick-start our new strategic plan, the Board designated \$325,000 out of our reserves to the development of its key initiatives with a planned operating deficit budgeted in 2013.

Over the past year, that investment assisted with research and development, including pilot testing, identifying new potential funding sources, building new community partnerships and launching new software to better track program outcomes. We have also done more to advocate for our youth with government to influence policies that can help improve their lives.

We were particularly gratified to have developed our new transitional and stable housing plan to provide youth with a broader range of housing options. (You can read more about our strategic plan on pages 8-9).

On the fundraising front, we saw healthy increases in some areas but had significant challenges in others, including a softening in our donations from individuals, particularly in the bequest area, which can be highly unpredictable.

As a result of the investment made to support our new strategic initiatives and lower fundraising revenue than planned, we will be closing the year with an overall deficit of \$145,306.

The Board also raised the bar on our governance standards, implementing new guidelines to better define our role, the role of our committees and to address potential risks to the organization.

As we build on this agency's progressive tradition to continually respond to the changing needs of our youth, we are re-energized by our new strategic vision.

We remain mindful that we are only able to offer our services to young people with the generous support of our donors. We are deeply grateful for your continued commitment.



A handwritten signature in black ink, appearing to read "Mike Whelan".

Mike Whelan
Board Chair



A handwritten signature in black ink, appearing to read "Bruce Rivers".

Bruce Rivers
Executive Director



We are OPENING DOORS FOR HOMELESS youth

Homeless youth come from every background and every part of the country. About half come from middle- and upper-income households.

Most come from homes where there is abuse and neglect. They may also find themselves on the street because of family breakdown, bullying, struggles with mental health and addiction, conflict with parents, particularly those from more-traditional cultures, or because of their sexual orientation.

In Toronto, it is estimated that there are at least 10,000 homeless youth during any given year and as many as 2,000 on a given night.

While young people may think running to the street is a solution, they soon find it is a dangerous, and often deadly, path. Desperate and alone, the young are easy prey to those who wait to exploit them.

A recent Canadian study found homeless youth are as much as 40 times more likely to die young than their peers.

As an advocate for homeless and at-risk youth, we continue to focus on the issues that most impact their lives – housing, employment and education – as well as the challenges that prevent many from moving forward, including mental health issues, the transition from the child welfare system and sexual exploitation.

Among our youth, we estimate about 35 percent are coping with mental health issues, about 40 percent have been involved with child welfare, about 30 percent have been involved in some form of the sex trade and about a dozen annually report they have been victims of human trafficking.

This past year, we worked to influence public policy at all levels of government to help improve the lives of our kids.

PROVIDING OPPORTUNITY

**Our doors are open to youth
16 to 24 regardless of race,
religion and sexual orientation
or the circumstances that
brought them to our threshold.**

we are ACHIEVING

Here are some of our successes

- ✓ *Provided services* to almost 3,000 homeless youth.
Below are total numbers of youth by program:
 - 1,018 youth stayed in our crisis shelter and longer-term residence
 - 720 youth were treated at our on-site health care clinic for 5,449 visits
 - 83 youth attended our in-house high school earning 46 credits
 - 416 jobs and job training placements were realized by our youth
 - About 2,000 kids used our community support services for non-residential youth
 - 162 young people were connected with our street outreach team
 - 108 youth benefited from our day program for youth with mental health issues
 - 81 youth who needed extra support received one-on-one support in the community
 - 387 youth were reunited or reconnected with their families
 - 247 youth participated in life skills training
 - 7 young women were supported through the legal process to bring those who sexually exploited them to justice
- ✓ 28,600 students in *213 schools participated* in our youth homelessness prevention and awareness presentations
- ✓ *Gained federal funding* for and extended our culinary arts job training program from 11 weeks to 17 weeks
- ✓ Launched a partnership with Hollyburn Property Management to place *our first youth in a reduced-rent apartment for a year* while we continue to provide life skills support

RESULTS

2012-2013
YEAR IN REVIEW

- ✓ *Gained on-the-job training opportunities* for our youth through partnerships with Invictus Youth Works and Kenaidan Contracting Ltd. in property management and construction
- ✓ *Participated in the Ontario Child Welfare Reform Working Group*, which recommended extended support for youth leaving care. This advice was accepted by the government
- ✓ *Offered our expertise to the City of Toronto* to support its anti-human-trafficking initiatives, including training city staff and working to improve victim services
- ✓ *Launched our first Covenant House Executive Sleep Out* where more than 50 community and business leaders slept outside in November to raise more than \$530,000
- ✓ *Generated a total of \$18.9 million*, with more than 80 percent from the generous support of our donors
- ✓ Spent about \$500,000 on *capital improvements*, including refurbishing our gym, replacing worn youth bedroom floors and showers, and upgrading our security system
- ✓ 76 volunteers provided an estimated *5,000 unpaid hours* valued at about \$130,000, including life skills workshops and corporate groups
- ✓ *Received about \$430,000* through in-kind services from our advertising partners, TAXI and Media Experts and more than *\$1 million* in donated advertising from media outlets

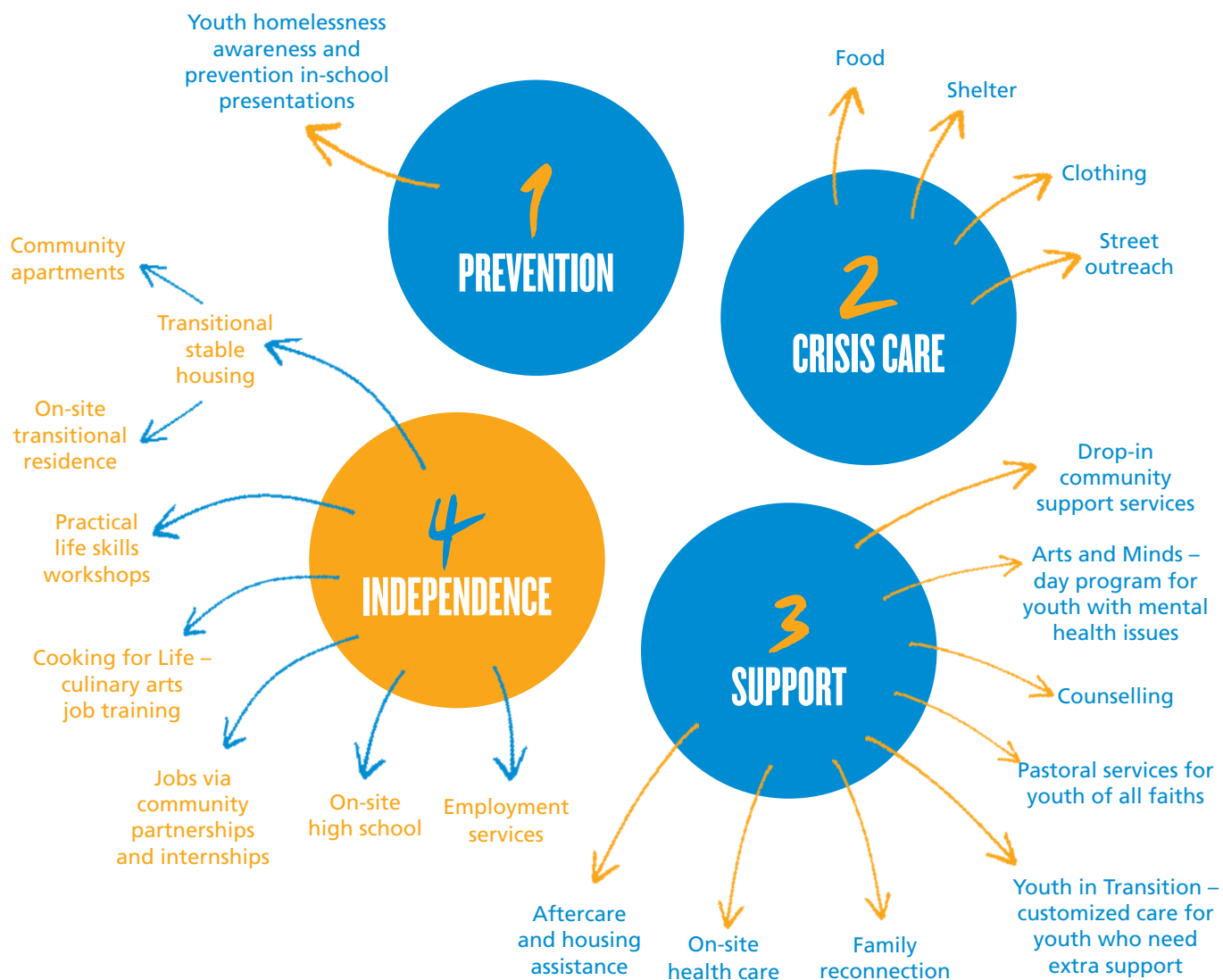
We are LEADING CHANGE

When kids find the courage to come through our doors, we welcome them with compassion and provide them with every opportunity possible to change their lives.

We offer homeless and at-risk youth support every step of the way, from preventing them from finding themselves on the street to providing them the services they need to build better futures. In the words of one of our youth, "Covenant House gives me everything I need for today and for tomorrow."

This past year, we enhanced and expanded our services to include more life skills training and piloted an aftercare program to enable youth to stay connected. We also developed our transitional and stable housing plan and acquired our first apartment in the community by the end of our fiscal year.

Over more than 30 years, we have offered our services to almost 90,000 youth.





HANDS-ON
TRAINING

We are **GUIDING AND INSPIRING**

Along with local chefs, bakers and restaurateurs, we're also hiring youth from our culinary arts jobs training program to work in our kitchen.

Nicole, 19, is one of several graduates of our popular and successful Cooking for Life program who has worked for a stint in our kitchen producing three meals and snacks for as many as 200 youth daily.

"This job is helping me learn and practice while I look for a full-time job," Nicole says.

Since the hands-on training program led by our chef instructor launched in the spring of 2011, almost 90 youth have graduated and about 70 landed jobs in the city's hospitality industry. As well as 10 weeks of training, participants are lined up with seven-week job placements and most are hired at the end of their terms.

"Our kitchen is as demanding as any other so youth get real life experience here to hone their skills," says Chef Stephen Field, who heads up our food services and our training program.

56% of males and 60% of females have no more than a **Grade 11 education**

35% have mental health issues

40% have been involved with child welfare

2012, 2013 → We are MOVING FORWARD

HOUSING AND AFTERCARE

Including: new community-based transitional and stable housing options, enhanced life skills training, more aftercare for ongoing support and more support for youth leaving care of children's aid societies

EMPLOYMENT OPPORTUNITIES

Including: more job and apprenticeship training with industry partners, social enterprise and more educational opportunities

OUTCOMES AND COMMUNITY SUPPORT

Including: partnerships to better assist youth with mental health and addiction issues and improve outcome measures to track their progress

2012-13 RESULTS
YEAR 1

- Developed transitional and stable housing plan to acquire 10 apartments in 2013/14 and re-focus our on-site transitional residence for younger and higher-needs youth
- Enhanced agency-wide life skills curriculum and piloted an aftercare program

- Extended culinary arts training from 14 to 17 weeks
- Developed partnerships with construction and property management companies
- Researched and recommended potential social enterprises as an extension of our culinary arts training program

- Launched client information system, called *Efforts to Outcomes*, to measure outcomes and evaluate program effectiveness
- Surveyed youth to determine demographics, needs, level of support and quality of programs
- Led set-up of mental health working group with city youth shelter network and developed collaborations with health/mental health networks

2013-14 GOALS
YEAR 2

- Roll out transitional and stable housing initiatives
- Implement aftercare protocol across programs
- Develop and implement mentor program
- Increase number of youth-in-transition workers to support youth leaving child welfare

- Restructure job centre focus to provide more pre-employment skills and assessment
- Roll out recommendations for social enterprise
- Continue to establish partnerships with industries that can hire our youth, including retail industry opportunities

- Increase organizational competency in research and program evaluation
- Continue to build staff capacity around mental health and addictions through training and clinical consultation, as well as partnerships

65% of homeless youth have failed to complete high school**

25% have been in foster care

As many as **77%** of homeless youth are unemployed**

STRATEGIC PRIORITY OVERVIEW

2014, 2015

ADVOCACY TO OFFER A STRONGER PUBLIC VOICE

Including: influencing public policy to improve the lives of homeless and at-risk youth

- Developed relationships at various government levels and participated in provincial Child Welfare Reform Working Group
- Identified issues that Covenant House Toronto will speak out on and established relationships with key stakeholders for support
- Revamped all communications channels to include more comprehensive information about our work

- Continue to build relationships with key government officials in support of strategic plan initiatives, particularly housing and jobs
- Launch a Covenant House month to raise awareness of the plight of homeless youth
- Increase our presence and leadership position nationally

FISCAL STEWARDSHIP

Including: diversifying and expanding revenue sources, re-investing reserves in youth services and pursuing government funding where appropriate

- Secured federal funding for culinary arts training
- Allocated \$325k from reserve fund and spent approximately 50% to support our strategic plan initiatives
- Completed a review and analysis of charitable corporate promotions to determine opportunity and direction for an expanded corporate giving strategy

- Allocate an additional \$560k from our reserve fund to support our strategic plan initiatives
- Invest \$1 million to increase the number of donors supporting us with a goal to break even in the first year
- Explore and access government funding for current or new strategic plan initiatives

EXPANSION/ INNOVATION

Including: exploring the potential for another site outside of Toronto, and working towards a national/international youth homelessness strategy

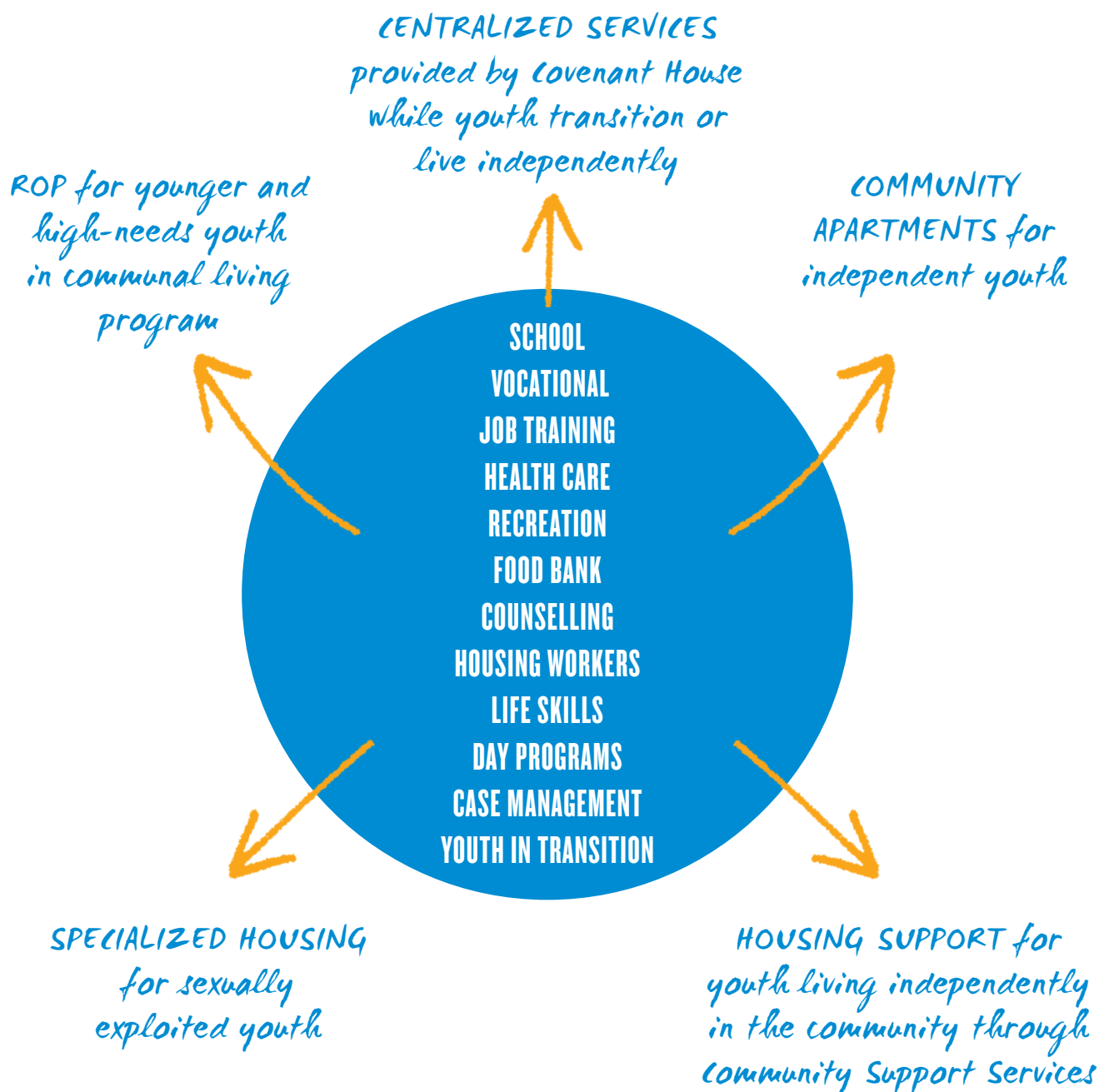
- Established options and plans with the Vancouver site to develop national and collaborative initiatives

- Explore communications and fundraising opportunities with the Vancouver site for future national program development

We are PROVIDING OPTIONS

TRANSITIONAL AND STABLE HOUSING STRATEGY

Providing a range of options/services to meet a range of needs



BUILDING
INDEPENDENCE



We are **EXPANDING OPPORTUNITIES**

On-the-job training is giving Casey the chance to build an independent life.

Casey is one of two of our youth who are learning building maintenance skills, like carpentry and dry walling, through our partnership with Invictus Youth Works, a progressive new job training program for youth transitioning from shelters. Invictus works with youth shelters and property owners to provide hands-on workplace skills, while youth continue to get life skills support at Covenant House.

"I like working with my two hands and this is a good opportunity to get exposed to a blue-collar job where you can make good money. I'm hoping it will lead to a career," Casey says.

The 23-year-old was using our drop-in services while he looked for work when our job centre staff recommended him for the Invictus program.

"The one-on-one mentorship seems to be making a big difference for these youth because it makes them feel like they belong," says Debra McGonegal, Invictus Executive Director.



we will CONTINUE TO USE YOUR MONEY RESPONSIBLY

With your support, Covenant House was able to help almost 3,000 homeless youth last year as our donors provided more than 80 percent of our total revenue.

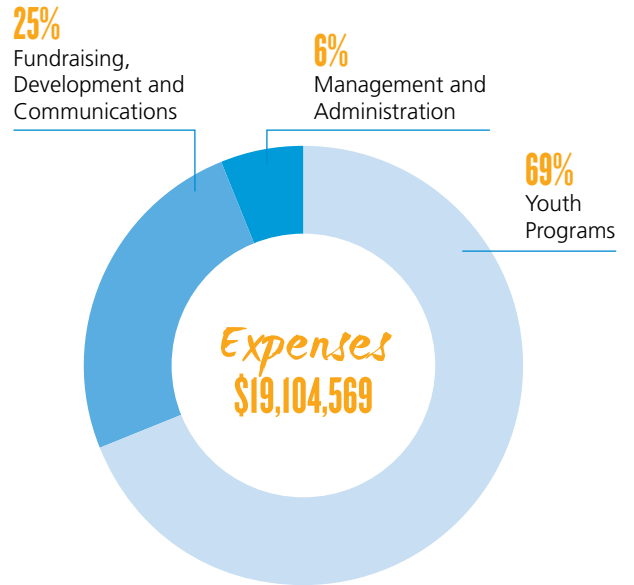
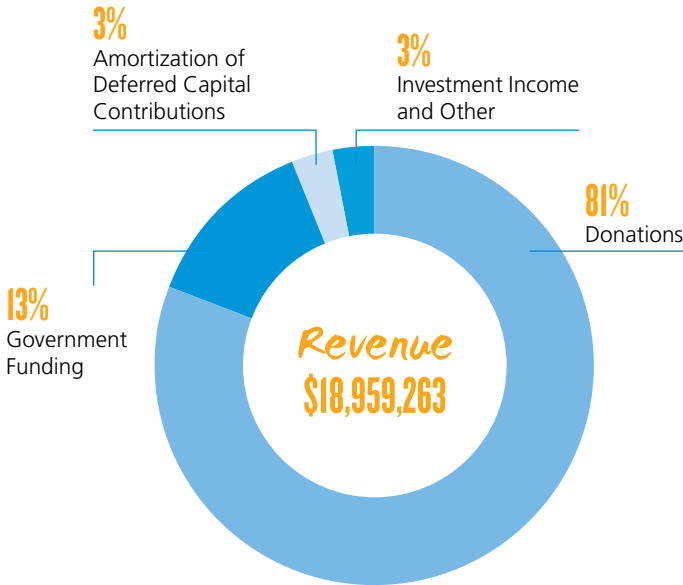
For the first time in 20 years, we planned for an operating deficit in order to use our reserves to support our new strategic initiatives, closing the year with a deficit of \$145,306.

On the fundraising front, we saw healthy increases in our corporation and foundation grants and our special events revenue was bolstered by the success of our first Executive Sleep Out that raised more than \$530,000. However, we experienced a significant decline in bequest revenue of about 64 percent versus the previous year and we also continue to see a softening in donations through our direct mail program. As a result, our gross fundraising revenue was \$500,000 below last year's actual.

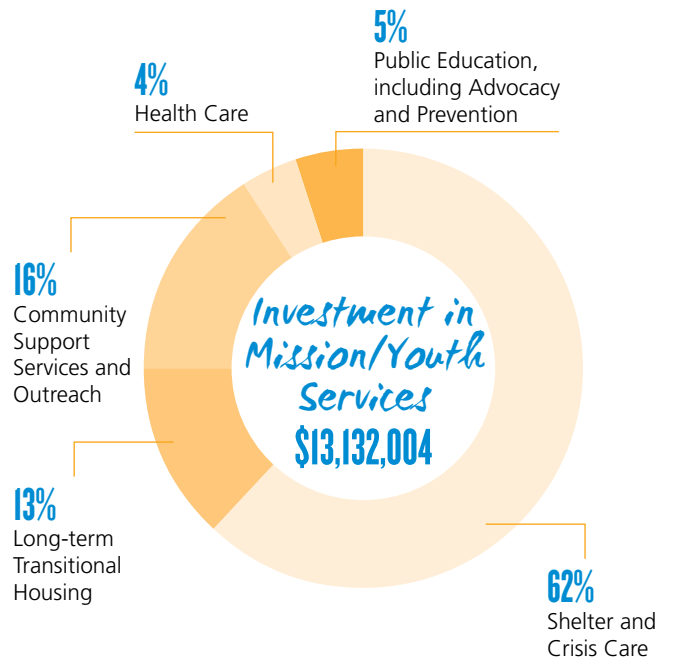
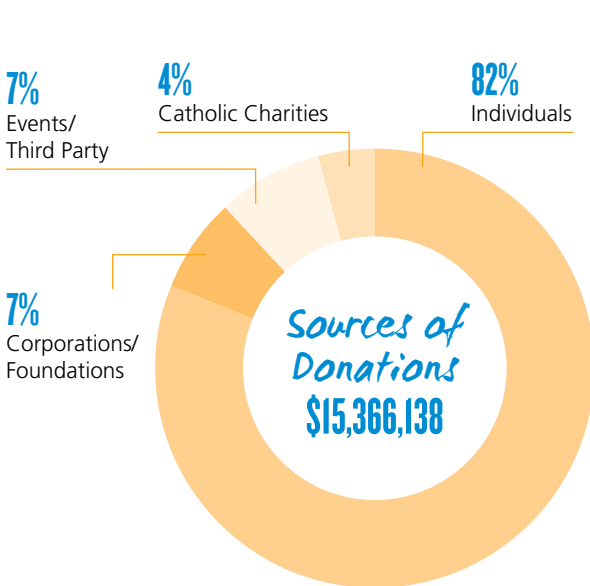
About one-third of our \$4.8 million fundraising expenditure was spent on the development of lower-cost fundraising programs, such as monthly giving and long-term revenue programs like planned giving, and to ensure the health of our donor database.

Investment in our youth programs grew to \$13.1 million, a significant increase over the previous year, as a result of more government funding for our culinary arts program from Skills Link Canada, as well as the new programs and enhanced support resulting from our strategic initiatives.

FINANCIAL HIGHLIGHTS



We had planned for a deficit in fiscal 2012-13 in order to draw down on our reserves to support the development of our strategic initiatives.



Covenant House abides by Imagine Canada's Ethical Fundraising and Financial Accountability Code.

Life Skills for
the FUTURE

Independence



We support youth to learn to live independently with budgeting, meal-planning and time-management skills

We are **CREATING OPPORTUNITY**

PARTNERSHIP GIVES JASON A 'LAUNCH PAD'

Jason was living in our shelter but he worried about how he was going to find a place and manage on his own.

The 22-year-old had suffered setbacks that had brought him to our doors when he had nowhere else to go. Family problems had forced Jason to move in with friends but that didn't work out either.

Then he got the news that he had been selected to be the first youth who would move into his own rent-reduced apartment thanks to the new Covenant House – Hollyburn Property Management Housing Program. The program provides a fully furnished bachelor for a year while Jason works and practices life skills with the ongoing support of his Covenant House worker.

The first thing Jason did was ask his worker if he could call his mom in Jamaica. "I wanted to tell her the good news and she cried because she knew her son was safe," he says.

"It was the answer to my prayers," says Jason. "This is giving me a start and once you've got that, you can climb mountains."



We are **COMMITTED TO CHANGE**

ORGANIZATIONAL EFFECTIVENESS

Covenant House measures its effectiveness by its ability to successfully deliver and expand its services for homeless and at-risk youth. This is managed by a continuous improvement framework that focuses on its operations, including its fundraising ability and efficiency, its governance and its stewardship.

DECISION-MAKING

The Board of Directors is responsible for the stewardship of the agency and for the oversight of its management and business affairs.

Covenant House's governance structure includes policies, guidelines and practices that provide a framework

for decision making and operations across the agency, including Board composition, recruitment, evaluation and succession planning, Board and committee mandates, risk management, strategic and annual planning, and financial management and controls.

Decisions regarding Covenant House Toronto's strategic direction are made by the Board of Directors based on recommendations from management and the Standing Committees of the Board. The strategic direction is set based on ongoing evaluation of its current programs, a review of available community services, feedback from its stakeholders and economic conditions.

FISCAL STEWARDSHIP AND TRANSPARENCY

Covenant House Toronto is somewhat unique among social service organizations in that we raise more than 80 percent of our annual operating budget from donations, where many others receive most of their revenues from government.

While we are working to access more government funding, we also want to ensure our services to youth are viable over the long term and that we have the flexibility to respond to their changing needs.

As a primarily self-funded agency, we recognize that we must have a diverse portfolio of fundraising programs and revenue sources, each with its own cost structure, in order to reduce our risk and ensure our fiscal viability over the long term.

We have been working towards the development of lower-cost fundraising sources for the past several years, such as monthly giving and major gifts programs, as well as expanding our bequest income. However, the latter can be quite unpredictable as we saw in this fiscal year.

With minimal government funding and comparatively low bequest revenue, Covenant House must raise funds through a variety of means that are more costly. On average, we spend about 25 percent of our total budget annually on fundraising and communications, which may appear high when compared to charities whose revenue sources are mainly derived from government.

Our fundraising efficiency meets or exceeds government and industry standards.

RESERVES

Covenant House's policy is to maintain a maximum reserve fund of up to six months of its current operating budget to be used for emergency situations and for the agency's long-term development.

Since the organization is so heavily reliant on donations, we must guard against situations where economic conditions, fundraising performance fluctuations or postal disruptions can put the agency's programs at risk.

INVESTMENTS

The agency has developed an Investment Policy Strategy (IPS) to address the manner in which its investments portfolio is managed. The IPS provides investment

objectives, performance expectations and guidelines for the management of the agency's short-term and long-term investments. Overall responsibility for the agency's investments lies with the Board, while the Finance/Property Committee provides guidance and oversight.

For more details on this policy visit our website at: [CovenantHouseToronto.ca](https://www.covenanthousetoronto.ca)

RISK MANAGEMENT

The agency is committed to an ongoing program of risk management to protect the organization and its assets (people, property, income and reputation). Management is responsible for the delivery of a Board-approved risk management policy, which deals with program delivery, governance, operations, finance and regulatory compliance.

Over the past several years, the agency has implemented a risk-management process that includes risk assessment to identify those issues that can pose threats, mitigation plans to deal with these issues based on priority and a risk registry to track progress.

Mitigation plans include complaints processes and procedures for youth, staff, donors and the general public.



you are MAKING A DIFFERENCE



The following individuals and organizations made contributions of \$1,000 or more to Covenant House Toronto during our fiscal year ended June 30, 2013.

Also included here are event sponsors, third-party fundraisers, and those who provided in-kind items and services that are essential to our operations. Many others, who made generous contributions, wish to remain anonymous.

To all our supporters, we express our sincere gratitude. Your assistance enables us to care for the young people who rely on us. We apologize if we have inadvertently omitted or misspelled the name of any individual or group and we ask that you please advise us if we have.

FRIENDS \$1,000+

Individuals

C. Scott Abbott

Jill Anderson

Larry & Jill Anderson

Lourdu & Irene Arputham

John A. Austin

Jim Baillie

Richard J. Balfour

Karen & Bill Barnett

Dr. Pravin Batohi

Geoffrey Beattie

Barbara Bertrand

Dr. Timothy Best

Robin Bobeckho

Richard & Sandra Boisjoly

David & Deborah Bonk

Michael Kurt Bonnycastle

Douglas Bradley & Mary Killoran

Liz & John Breen

Betty Breukelman

Diane J. Brisebois

Jeffrey Brooke

Beverly Brophy

Javen & Aline

John & Mary Ann Brown

Adele Bushell

Hugh & Sylvia Canning

Raffaella Caruso

June Cauthers

T. Chen

Christine Choy

Dr. Tony Cianfarani

Anthony & Lee Anne Clarke

Margaret & Terence Coates

Joan Cooke

John Clark & Marsha Copp

Joanne & Arthur Cormier

Frances Cowan

Stewart & Ruth Coxford

Erin Culbert

Diane Damario

Romeo & Beatrice D'angela

Mary P. Davies

Mr. & Mrs. Rolando De Marchi

Nicole De Francesco

Evelyn M. Dench

D. Domelle

M. Patricia Donlevy

Dan & Penny Dodge

Mr. & Mrs. Jack Duff

Joan Duffy

Frank L. Duhacek

Maizie Dunk

Dawn Dunlop

Kevin & Maggie Fairs

Tomasz Faldowski

Louise Fast

Joseph Fehrenbach

Klaus & Rose Feikes

Brian G. Finucan

Mr. & Mrs. Frank Fitzpatrick

Dr. Vito & Mary Ann Forte

Shaun Francis

Dr. Lynn From

Francois Fourmy

Mr. & Mrs. Robert Gaspirc

Valerie Gibbons

Terry Gill

Iris Gilley

Maria Gilmour

Joanna Giresi

Y. Euclide Godard

Mary & Lionel Goffart

Fred & Charleen Gorbet

David Gotlib

Linda Graham

Lorna Green

Tim & Darka Griffin

Anthony M. Grnak

Gerda Groothuizen

Louise Grummitt

Alex Guizzetti

Herb & Lynda Hagell

Joseph Hardy

Dr. Hinrich Harries

Ed & Eleanor Harris

John Harty

Paul & Eleanor Henderson

Joseph Roger Hill

M. Hoggard

Bob Hood

Carol Howes

Dr. Alexandra Howlett
 Judith Humphrey
 In Memory of Kay & Nyk Katarynych
 Dr. Robert J. Ireland
 Terry Irwin
 Theresa Jabbour
 David & Maureen Jackson
 Gundy Jackson
 Aileen Jean
 Dr. Samuel Jebamani
 Everett & Daphne Johns
 David E. Jones
 Dr. Elaine Keillor
 Tim Kelly
 Douglas Kerr
 Dr. Bob King
 Joan Kolewaski
 R. Kostiuck
 Beverly Kupper
 Matilda Kwok
 Kathy Lacey-Rutherford
 Anthea Larke
 Paul Lavoie
 James Lawless
 Leonette Leblanc
 Denise Leblond-Bayer
 Christopher Lee
 M. Olivia Lee
 Shelby & Patrick Leeder
 Margaret Lenehan
 Cindy Leslie
 Shawn C. Leslie
 Rosanne Lin
 Patrick Loubert & Anna Rehak
 Mr. & Mrs. Malcolm MacDonald
 R. G. Macdonald
 Janet Madsen
 L. Tony Maestre
 Velma Malcolm
 Dr. Kirk Maltby
 Ronald & Rose Marcy
 Kevin & Mary-Martin Morris
 Mary McBurney
 Glenn McCurdy
 Lynn McDonald



Left to Right: Toronto Maple Leafs former GM Brian Burke, Venture Communications CEO and Dragons' Den Venture Capitalist Arlene Dickinson, Police Chief Bill Blair

EXECS SLEPT OUT FOR OUR KIDS

More than 50 business and community leaders gave up a good night's sleep last November to raise awareness and more than \$500,000 at our inaugural Executive Sleep Out event.

With only sleeping bags and bits of cardboard, the participants got a glimpse of what homeless youth can face on the street.

Dragons' Den's Arlene Dickinson and Toronto Maple Leafs former GM Brian Burke led the group, including Toronto Police Chief Bill Blair, Property Brothers Jonathan and Drew Scott, Sleep Country Canada's Christine Magee, and philanthropist Suzanne Rogers.

Most participants agreed the pavement was harder than they expected and the city noise more jarring, making it hard for them to sleep. But they also agreed that spending time with our youth to hear their stories of courage and resilience was the most memorable part of the experience.

We are so grateful to everyone who participated for making our inaugural event a huge success.



Mrs. Stravec, with her grandsons, Adam (left) and Justin, displays our donor award tribute for her exceptional commitment to our youth.

SHE'S AN INSPIRATION

Ludmila Stravec is an exceptionally generous, kind-hearted person and an inspiration to her grandsons who have followed her lead.

We recently honoured Mrs. Stravec with our 'Keeping the Promise' Award – our highest tribute for extraordinary commitment to helping our youth. She has donated personally and through her company, RAM Forest Products Ltd., which runs an annual golf tournament in memory of her late husband.

"I didn't know there was a place like Covenant House that was so welcoming for these young people," Mrs. Stravec says. "When I visited, I was impressed with the organization, the services and the facility. After that, I never looked back."

Her passion for helping homeless youth made an impression on her grandsons as they were growing up. Justin, now 19, was still in high school when he nominated Covenant House for his school's fundraising campaign. His brother, Adam, 22, has also become a supporter.

Joan & Brian McCann
Paul McDonald
Bruce McDougall
Mr. & Mrs. Alex McMillan
Dale & Carolyn McTaggart
Diana M. McVitty
Beverly Meddows-Taylor
George Mencke
Thomas Mery
Larry Mersereau
Kenneth Michalko
Ron Milne
Colleen Moorehead & Daniel McCarthy
Gary Moroney
Margaret A. Motz
Alexa Murphy
Carla Murphy
Frances Murphy
Douglas Napier
Edward & Nancy Nash
Richard Nesbitt
Dr. Tim Nicholas
Delores & Arnold Nussey
Earle & Janice O'Born
Randolph O'Brien
Paul O'Donoghue
M. D. Ouchterlony
Gary Ouellette
Wayne Paglieri
Susan E. Pennal
Dr. Vera Petrovic
Lloyd Piercy
Marion Potter
John & Lyn Rapin
Dr. Norman E. Ransome
Paul Ray
Alan & Louise Redway
Alain Revil
Bill Richardson
Dixi Robertson
Joseph Rodrigues
Suzanne Rogers
Andrea Rosen & Stephen MacDonald
Margaret Ruffo
Peter Samborski

Monica & Jim Sampson
Gino & Roberta Scapillati
Henry Scheffter
Dr. Elizabeth Schneider
Gerd Schwarzkopf
Michael Scott
Stuart Shea
Ruth Sheeran
Mark Shishakly
Michael & Colleen Sidford
Dr. Robert Gregory Simms
Rosemary Simon
Catherine Singer
Damon Smith
Lindsay Smith
John Sparling
Albert Stevens
William Stewart
James H. Stonehouse
Dave & Cheryl Sutherland
Eleanor Swainson
Mrs. John G. Tait
Dr. Helen Tandy
Lee Taylor
Stephen & Eva Taylor
Serge & Inga Theberge
George Thomson
Gerald Timmins
Louise Trahan
Ian Troop
Drs. Joanne & Frank Turner
Rev. Martin A. Vallely
Renata Y. Van
Peter & Barbara Van Capelle
Raymond Vassallo
Michelle Visser
Leo & Sandra Vos
Ronald Watkin
John & Josie Watson
Ron Warren
Jenny West
Kevin P. Whelan
Kimberly Wilkinson
Geraldine Williams
Alan C. Williamson

Stephen Williamson
George H. Wilson
Gillian Wilson-Smith
Joan Wood
John Wray
Henrika Wygerde
Dr. G. Byran Young
Michael & Ivana Zentil

Organizations

AIMIA
Aqueduct Foundation –
Ena & Bernard Tam Fund
Aqueduct Foundation –
The Bannon Family Foundation
Bender Construction Ltd.
Bensimon Byrne
Casco Inc.
Chastell Foundation
CWT Victor Travel Agency
D. Zentil Mechanical Inc.
Danik Electrical Construction Co. Ltd.
Diesel Canada Inc.
Doris Hansen Charitable Foundation
Du Sablon-Lank Family Foundation at
the Toronto Community Foundation
Eli Lilly Canada
E-L Financial Corporation Ltd.
HiTech Structures Inc.
Hudson Movers Ltd.
Hutchinson Charitable Fund
Hydro One Employee's and
Pensioner's Charity Trust Fund
Imaginus Canada Limited
Industrial Alliance Insurance &
Financial Services Ltd.
Instil Productions Inc.
Investors Group Matching
Gift Program
J. S. Cheng & Partners Inc.
Jackman Foundation
Jeff McRae Professional Corporation
Kagan Shastri LLP
Koehler Family Fund at the Toronto
Community Foundation
Knights of Columbus #12372
L.I.U.N.A. Local 183

La Fondation Emmanuelle Gattuso
Media Experts
Nathan and Lily Silver Family Foundation
PCL Constructors Canada Inc.
Raschkowan Foundation
Rideau Orthodontic Mfg. Ltd.
Sardius Holsteins Inc.
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Stovel Investment Counsel I
Macquarie Private Wealth Inc.
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Tenacious Satellite Communications Inc.
The Aubrey and Marsha Baillie Family
Fund at the Oakville Community
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The Boston Pizza Foundation
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Organizations

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Catholic Charities of the Archdiocese of Toronto
CIBC
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Laura Steele, Vice President and Director of the Steele Family Foundation (left) with her husband, Michael, President and Director, and their daughter, Jennifer, Associate Director and Member (centre), drop by to visit the house.

GIVING AS A FAMILY

The Steele Family Foundation believes that, "every child deserves access to the proper tools to feed their mind, body and spirit, and that is what Covenant House is committed to providing," says Jennifer Steele, Associate Director of the Steele Family Foundation.

The foundation sponsored a "Day of Shelter" during our annual Cause and Effect campaign last February. Their generous gift provided our kids with a month's worth of food and clothing, as well as counselling to help them get their lives back on track. When kids don't have to worry about surviving on the street, they can focus on their futures.

The foundation is dedicated to helping those who struggle with poverty, homelessness and marginalization by providing basic necessities, education and dignity.

"Covenant House offers not only immediate crisis care, but also long-term care for youth who are looking to build their lives in a positive way. The Steele Family Foundation is proud to contribute to such a worthy cause," Steele says.



Guardian Capital Vice President, Client Services, Greg Chai and Marie Jeffries, Supervisor, Office Services & Facilities visit our art program.

GUARDIAN ANGELS

Guardian Capital employees get into the giving spirit of Christmas with their annual fundraising auction, and for the past two years they've been donating the proceeds to Covenant House Toronto.

"Guardian Capital supports Covenant House because of its hands-on approach to bettering the lives of homeless and at-risk youth," says Gregory Chai, Vice President, Client Services. "We admire their efforts in addressing the challenges faced by these youth, providing services and a supportive environment to foster long-term solutions."

A key player in the investment community for more than 50 years, Guardian Capital's generosity enables us to continue providing critical support services to the thousands of homeless youth who rely on our services each year.

"Guardian Capital believes Covenant House's mission aligns with our corporate fundraising objective of helping contribute to the enrichment of community in the spirit of giving and the vision of hope," Chai says.

We are grateful to the folks at Guardian for their support.

Jennifer Huether
Morguard Investment Inc.
NeatFreak Group Inc.
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Stephen Ranger
The Leslie Group

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We are most grateful to Catholic Charities for their support of our transitional housing and Youth in Transition programs.



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(as of June 30, 2013)

For a full list of our Board committees and their membership, go to:

CovenantHouseToronto.ca/committees

EXPANDING
MINDS

we are
COVENANT HOUSE

Covenant House International

Covenant House Toronto is part of a network of 21 sites spanning from Alaska to Central America that served more than 61,000 homeless and at-risk youth last year. Covenant House is the largest privately funded child-care agency in the Americas.



**Covenant
House**

Opening Doors for Homeless Youth

Covenant House Toronto
20 Gerrard Street East
Toronto, ON M5B 2P3

Email info@covenanthouse.ca
CovenantHouseToronto.ca

*Our thanks to our designers, photographer
and printer for their contributions to the
production of this Annual Report.*

Charitable Registration Number
10699 0195 RR0001